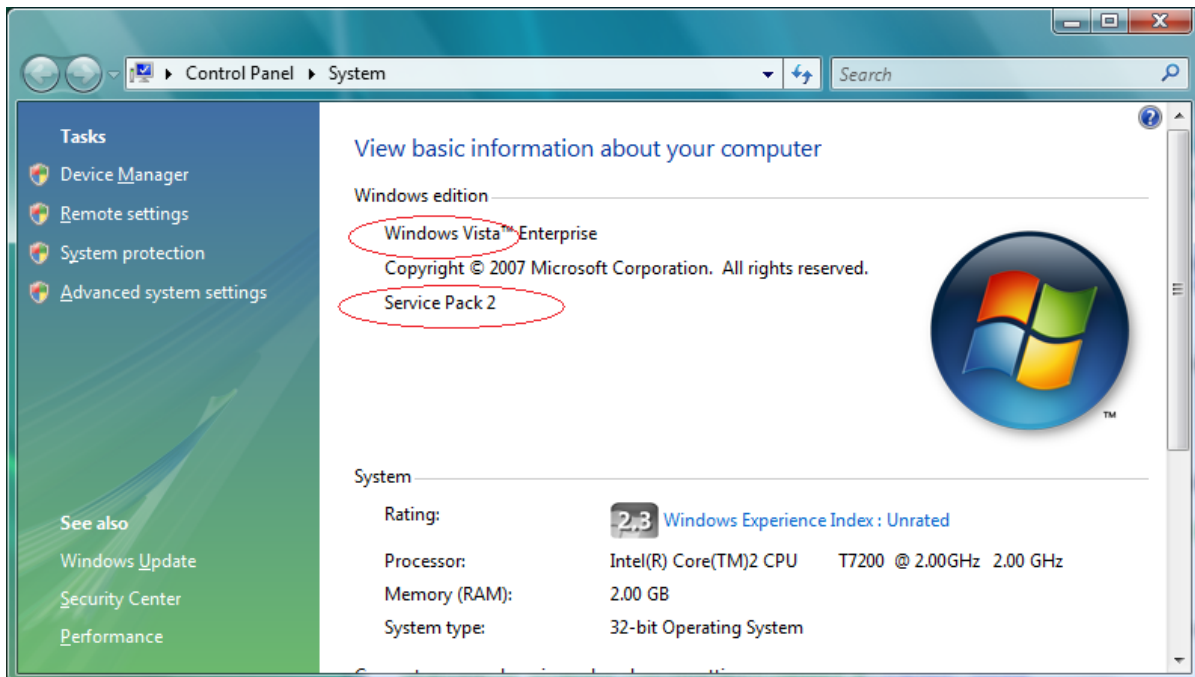


WINDOWS VISTA SERVICE PACK 2

If Windows Vista is installed on your computer and you get this message from Clean Access Agent stating that your computer is missing Microsoft windows Service Park, this means that you need to install Windows Vista Service Pack 2 before you can get a full access to the wireless network.



To verify that you have Windows Vista Service Pack 2, right click on My Computer, then select Properties.



Click the following link for instructions to install Windows Vista Service Pack 2:
<http://support.microsoft.com/kb/935791>