



# COMPUTER INFORMATION SYSTEMS: MICROSOFT CERTIFIED DESKTOP SUPPORT TECHNICIAN (MCDST)

The Microsoft Certified Desktop Support Technician Certificate prepares students for positions troubleshooting desktop environments running on the Microsoft Windows operating system in all size organizations. The certificate also helps students prepare for the MCDST certification examination. The examination is administered by an outside agency.

**Requirements for the Microsoft Certified Desktop Support Technician Certificate: (E126)**

*\*Certificates of Career Preparation*

		GRADE	IP	NEED	UNITS
CIS 1	Introduction to Computer Information Systems				3
CIS 4	Fundamentals of Microsoft Windows				1.5
CIS 50	Introduction to Computer Networks				3
CIS 68	Using the Internet				1.5
CISHDSP 401	Microcomputer Hardware				3
CISHDSP 410	Desktop Support Certification Preparation				3

Student Name: \_\_\_\_\_

ID #: \_\_\_\_\_

Date: \_\_\_\_\_

Counselor: \_\_\_\_\_

\*Certificates of Career Preparation do not appear on the transcript.

COUNSELOR NOTES:

All courses required for a certificate must be completed with a minimum grade of C.